



Wednesday, March 11, 2020

Dear Member Delegate:

Welcome to Idaho Rural Water Association's Annual Business Meeting. We are happy to have you with us this year in Boise. Enclosed is the 2020 Annual Membership Report, which includes this meeting's agenda, all activities on IRWA's programs for the past year and a list of current members.

We appreciate your support of this organization and your participation at conferences like this. The IRWA team members will continue to seek out the newest information and latest technology to share with you during our conference through the training classes and conference exhibitors. We hope you enjoy this year's conference activities, training sessions, and your interactions with fellow professionals in our field. We encourage you to share any and all ideas to continue making IRWA more resilient and a stronger organization.

With our unified voice as members, board, and staff, we are being heard through our legislative efforts at the national and state levels. IRWA board and team members participate at the federal, state, and local levels of government to inform and educate our representatives about the work you do and the key challenges you are facing. We work hard to help them understand your roles as certified Operations Specialists and to help relieve the burden placed on you and your utility systems.

Thank you for your continued support to Idaho Rural Water Association!

Sincerely,

A handwritten signature in black ink that reads 'Robert Dial'. The signature is written in a cursive style with a large 'R' and a long, sweeping tail.

Robert Dial, Board President